

Website Terms of Use

Last updated: [28 August 2025]

Scope of these Terms

These Terms of Use and the documents referenced herein explain the terms under which you may use the websites operated by the Global Reporting Initiative (GRI) (“we”, “our”, “us”), whether as a visitor, registered user, training participant, or licensee (collectively, “Users”). Use of our websites includes accessing or downloading content, browsing, registering for courses, or making licensing requests.

By using the website, accessing any materials (including downloadable content), registering for educational services, or submitting a licensing request, you agree to be bound by these Terms of Use as well as our [Privacy Policy](#) and [Cookie Policy](#). These Terms, together with any specific conditions referenced herein (e.g., for educational or licensing use), form the agreement between you and GRI.

If you do not agree with any part of these Terms, please refrain from using the website or its content.

We may update these Terms and our website content periodically. When applicable, we may request renewed consent for certain uses. You should check this page regularly to ensure you understand the most recent version of these Terms.

Additional terms apply to specific uses, including:

- [Privacy and Cookie Policy](#)
- [Training and educational services](#)
- [Licensing of GRI content](#)

1. DEFINITIONS

For the purposes of these Terms, the following definitions apply:

1.1 “**Agreement**” means these Terms of Use together with the Privacy Policy, Cookie Policy, and any other supplemental or linked terms referenced herein.

1.2 “**GRI Standards Glossary**” means the glossary maintained by GRI that defines key terms used in the GRI Standards, available [here](#).

- 1.3 **“GRI 418: Customer Privacy Standard”** means a specific GRI Standard outlining disclosures related to customer privacy and data handling practices.
- 1.4 **“Report Services Terms and Conditions”** means The terms governing the use of GRI's reporting services, available at [here](#).
- 1.5 **“Certified Software and Tools Program”** means GRI's program for evaluating and certifying the use of GRI content in third-party digital products.
- 1.6 **“Content”** means All materials on the Site, including the GRI Standards, publications, reports, text, graphics, logos, images, and software.
- 1.7 **“Cookie Policy”** means GRI's policy governing the use of cookies and similar technologies, available at [here](#).
- 1.8 **“GRI”** means the Global Reporting Initiative, including its affiliates, officers, directors, employees, and agents.
- 1.9 **“Site”** means the website operated by GRI at <https://https://www.globalreporting.org/> , including all content, services, and functions provided through it.
- 1.10 **“Terms”** means these Website Terms of Use, as updated from time to time.
- 1.11 **“User” or “Users”**: Any person who accesses, browses, registers for, contributes to, or otherwise uses the Site, including visitors, registered users, training participants, or licensees.
- 1.9 **“User Contributions”**: Any content submitted by users to the Site, including feedback, comments, or other materials.
- 1.10 **“Privacy Policy”**: GRI's policy governing the collection, use, and protection of personal data, available at <https://www.globalreporting.org/privacy-policy/>.
- 1.11 **“Certified Software and Tools Program”**: GRI's program for evaluating and certifying the use of GRI content in third-party digital products.
- 1.12 **“Permission Request Form”** means the official form for requesting authorization to use GRI materials, accessible at [here](#).
- 1.13 **“Privacy Policy”** means GRI's policy governing the collection, use, and protection of personal data, available at [here](#).
- 1.14 **“Product(s)”** means any materials, services, digital downloads, or learning resources offered for registration, purchase, or download via the Site.

1.15 **“Report Services Terms and Conditions”** means the terms governing the use of GRI's reporting services, available at [here](#).

1.16 **“Terms”** or **“Terms of Use”** means these Website Terms of Use, which set out the rules and conditions for using the Site and its Content, as amended from time to time.

1.17 **“Website(s)”** or **“Websites”** means the website(s) operated by GRI including www.globalreporting.org and any related subdomains or digital platforms managed by GRI.

2. ACCEPTANCE OF TERMS

These Terms of Use govern your access to and use of the website of the Global Reporting Initiative (“GRI”, “we”, “our”), located at www.globalreporting.org (“Site”). By accessing or using the Site, you agree to be bound by these Terms and our Privacy Policy. If you do not agree, you must not use the Site.

3. USE OF CONTENT

All materials on the Site, including the GRI Standards, publications, reports, text, graphics, logos, images, and software (collectively, “Content”), are protected by intellectual property laws and are the property of GRI or its licensors.

You may use the Content strictly for personal, non-commercial, informational purposes, provided:

- No modifications are made to the Content;
- All copyright and proprietary notices are retained;
- You do not suggest any association with or endorsement by GRI.

All uses of GRI's trademarks and copyrighted materials, including but not limited to the GRI logo, GRI Standards, Sector Guidance, and Learning Publications, require prior written permission from GRI. Exceptions are limited and explicitly defined in GRI's [Trademark and Copyright Policy](#).

4. RESTRICTIONS ON USE

You may not:

- Modify or create derivative works based on the Content;
- Use the Content in software or for the development of any database or tool unless certified under GRI's Certified Software and Tools Program;
- Frame or mirror the Site or Content;
- Use any automated systems (robots, spiders) to access the Site;
- Violate any applicable laws or third-party rights in using the Site.

5. INTELLECTUAL PROPERTY RIGHTS

All rights, title, and interest in the Site and Content are owned by GRI or its licensors. Nothing in these Terms transfers any rights to you except the limited license granted above. All trademarks, service marks, and logos displayed on the Site are the property of GRI or third parties and may not be used without prior written permission.

The use of GRI's logos and marks in any manner that suggests endorsement, certification, or affiliation with GRI is strictly prohibited without prior written consent. GRI does not certify or verify organizations' products, services, or reports.

6. LINKING POLICY

You may link to any publicly accessible page of the Site, provided you do so in a fair and legal manner that does not damage GRI's reputation or imply any form of endorsement, association, or approval by GRI. You must clearly attribute GRI as the source of the linked content and may not frame or otherwise display any part of the Site within another website.

GRI reserves the right to request the removal of any link that misrepresents our work, infringes intellectual property rights, or otherwise harms GRI's interests.

7. DISCLAIMERS

The Content is provided "as is" and "as available" without warranties of any kind. GRI makes no warranties regarding the accuracy, completeness, or usefulness of any Content and disclaims liability for any errors or omissions.

GRI does not guarantee the Site will be secure or free from bugs or viruses and is not liable for any damage caused by such issues.

8. LIMITATION OF LIABILITY

To the fullest extent permitted by law, GRI and its affiliates, licensors, and service providers shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of the Site or Content. Nothing in these Terms shall exclude or limit liability for damages resulting from intent (opzet) or gross negligence (grove nalatigheid), where such limitation is not permitted under applicable Dutch law.

9. INDEMNIFICATION

You agree to indemnify and hold harmless GRI, its affiliates, officers, directors, employees, and agents from any claims, liabilities, damages, and expenses (including legal fees) arising from your violation of these Terms or misuse of the Site.

10. CHANGES TO TERMS

GRI may revise these Terms at any time. Updated versions will be posted on the Site with a revised "Last updated" date. Continued use of the Site constitutes acceptance of the revised Terms.

11. GOVERNING LAW AND JURISDICTION

GRI is committed to accessibility and inclusivity. We strive to ensure our website is usable by all individuals, including those with disabilities. If you encounter any accessibility barriers, please contact us at communications@globalreporting.org so we can assist you and improve our website experience.

These Terms are governed by the laws of The Netherlands. Any disputes shall be subject to the exclusive jurisdiction of the courts in Amsterdam, The Netherlands.

If a dispute arises between you and GRI, we encourage you to first contact us directly to seek an informal resolution. If the matter cannot be resolved informally within thirty (30) days, you and GRI agree to consider resolving the dispute through mediation, administered by the Netherlands Mediation Institute (NMv) or another mutually agreed-upon independent mediation body, before seeking resolution through litigation. This clause does not affect your statutory rights to bring legal proceedings in the courts of

your habitual residence, where such rights cannot be contractually excluded under applicable law.

12. CONTACT

If you have questions or requests regarding these Terms, or if you wish to exercise your data protection rights, please contact us at communications@globalreporting.org. We will respond to your request in accordance with applicable data protection laws.

13. LICENSING REQUESTS

To request permission to use any Content beyond the scope of these Terms, including for commercial, academic, or product-related purposes, please complete the [Permission Request Form](#) and submit it to copyright@globalreporting.org. Your request should include the purpose of use, type of Content, distribution method, and any partners or platforms involved. GRI will evaluate each request and respond with applicable terms, conditions, or license fees if applicable.

14. USER CONTRIBUTIONS AND CONTENT STANDARDS

The Site may include areas where users can submit feedback, comments, or other content (“User Contributions”). All User Contributions must comply with applicable law and must not:

- Contain defamatory, obscene, or offensive material;
- Infringe on intellectual property or privacy rights;
- Include false or misleading statements;
- Promote illegal activity or discrimination.

By submitting User Contributions, you grant GRI a worldwide, royalty-free, non-exclusive license to use, reproduce, and display such content in connection with the Site and its operations.

You have the right to access, correct, or delete your personal data held by us. To exercise these rights, please contact us at GDPR@globalreporting.org.

15. COOKIES AND TRACKING TECHNOLOGIES

The Site uses cookies and similar tracking technologies to enhance user experience, analyze site usage, and support certain site functions. Our Site uses cookies to enhance your browsing experience, analyze site traffic, and serve targeted advertisements. For detailed information on the types of cookies we use and how to manage your preferences, please refer to our [Cookie Policy](#).

You can manage your cookie preferences through your browser settings. By using the Site, you consent to the use of cookies in accordance with our Cookie Policy.

Our data collection and protection practices are aligned with the principles of GRI 418: Customer Privacy Standard.

16. PERMISSIBLE USE IN REPORTS AND SERVICES

Certain organizations may reference GRI materials in their sustainability reports without prior permission, provided such use is limited to acknowledging GRI frameworks and does not imply endorsement or certification by GRI.

Use of GRI's report services is subject to the [Report Services Terms and Conditions](#).

17. UNAUTHORIZED USE

Unauthorized use of GRI's trademarks or copyrighted materials may result in legal action, including but not limited to the revocation of usage rights and the requirement to remove such materials within two (2) business days of notice. GRI reserves all rights not expressly granted in these Terms.

We do not sell your personal information to third parties. We may share your data with trusted service providers who assist us in operating our Site, conducting our business, or servicing you, provided those parties agree to keep this information confidential.

We retain personal data only for as long as necessary to fulfill the purposes for which it was collected, including satisfying any legal, accounting, or reporting requirements.

18. EDUCATIONAL USE AND TRAINING SERVICES

GRI operates educational programs, including the GRI Academy and Certified Training Partner network. Use of GRI content in formal training programs, workshops, or

educational settings (whether commercial or academic) is subject to prior written approval.

Only organizations formally recognized as GRI Certified Training Partners may deliver official GRI-aligned training. The use of GRI materials in such contexts must comply with our licensing terms and branding guidelines.

For more information, please refer to:

- [GRI Certified Training Partner Program Overview](#)
- [GRI Professional Certification Program FAQs](#)
- [GRI Certified Training Program Pricing Policy](#)

For inquiries related to educational use, including access to training content or partnership status, please contact griacademy@globalreporting.org.

19. GRI LICENSING PROGRAM

GRI maintains a comprehensive licensing program governing the authorized use of its content across commercial, educational, digital, and translated applications. This program defines how GRI content may be reproduced, adapted, distributed, or integrated into other platforms and services.

For more information about licensing categories, eligibility, or how to obtain a license, please refer to the [GRI Licensing Policy](#) or contact licensedsoftware@globalreporting.org.